

Mehmet Safak Oezesenlik

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WORK EXPERIENCE

ALDI SOUTH International IT

May 2023 – Present

Business Analyst

Mulheim, Germany

- Serve as Sub- Product Owner across the organization in an agile environment, engaging with cross-product stakeholders and management
- Formulate new requirements based on business demands or high-level Jira Epics, translating them into actionable Jira Epics and User Stories
- Prioritize the Product Backlog, working in tandem with the Chief Product Owner, dependent teams, and key stakeholders
- Lead Sprint Planning and Backlog Refinement sessions to continually enhance team velocity
- Maintain a deep understanding of both business and technical requirements within the team to enable quick decision-making
- Resolve implementation queries and provide daily support on technical details and business topics to the developers
- Reduced bugs by 80% within six months by streamlining backlog prioritization and optimizing developer feedback loops
- Decreased open incidents from 70 to 10 by enhancing operational workflows while acting as Operations Manager
- Conduct full-day onboarding sessions as the head-trainer for the department

Accenture

Oct 2021 – Apr 2023

Consulting Analyst

Dusseldorf, Germany

- Conducted Design Thinking workshops with clients and industry partners for requirements engineering
- Orchestrated agile development of an end-to-end monitoring solution using User Stories to steer the offshore team
- Enabled the client domain architect within the Center of Excellence for Enterprise Data Platforms to establish future standards
- Created a management-ready target picture to visualize the IT platform strategy, bridging the gap between architecture team and management
- Expanded project management skills by tracking financials and carrying out project governance with client
- Facilitated 5+ workshops as an SME for Responsible AI within the Data Strategy capability group

KPMG

Jan 2020 – Jul 2021

Consulting Associate

Cologne, Germany

- Contributed to KPMG Lighthouse: Center of Excellence for Data & Analytics, focusing on data-driven solutions
- Coordinated development and operation of a client-facing web app in a DevOps environment
- Defined KPI metrics using Microsoft SQL Server in an SAP Identity Management environment
- Enabled value creation with insights through dashboards using Microsoft Power BI and Qlik

IBM Corporation

May 2019 – Dec 2019

Intern

Boblingen, Germany

- Engineered AI accelerators in artificial neural networks, optimizing deep learning applications using Python

EDUCATION

RWTH Aachen University

Master of Science, Management, Business and Economics

Graduation Mar 2022

Aachen, Germany

- 1.9 Grade (German 1 – 5 scale); Completed while working full-time
- Master's Thesis: Strategies for Successfully Building a Virtual Reality-Based Metaverse for Enterprise
- President of a 20-member Toastmasters club, hosting weekly public speaking events

RWTH Aachen University

Master of Science, Electrical Engineering, Information Technology and Computer Engineering

Graduation Dec 2020

Aachen, Germany

- 1.3 Grade (German 1 – 5 scale)
- Master's Thesis: Design of a Highly Efficient Class-E Switching-Mode Power Amplifier for a Sub-6 GHz Frequencies in 5G Data Network

University of California, Davis

International Exchange Student, Business Administration

Sep 2020 – Dec 2020

Davis, United States of America

- 3.7/4.0 GPA
- Member of Stock Market Club at UC Davis

Ruhr-University Bochum

Bachelor of Science, Electrical Engineering and Information Technology

Graduation Mar 2017

Bochum, Germany

SKILLS

- **Software Engineering & Programming:** Python, SQL, Power Query, JavaScript, HTML/CSS, C/C++, Java
- **Data Analytics & Visualization:** Tableau, Power BI, Qlik Sense, Splunk, SAP Analytics Cloud
- **Frameworks & Methodologies:** Requirements Engineering (BPMN, Use Case Modeling, Gap Analysis), Agile/Scrum (Jira), Service Management (ServiceNow), Strategic Planning, Revenue Modeling & Forecasting
- **Tools & Technologies:** Miro, Mural, UI/UX Design (Figma)
- **Cloud Platforms:** Enterprise Cloud Infrastructure Design, Cost Optimization, Scalability, Migration, SaaS
- **Professional Skills:** Strong communication and interpersonal skills, stakeholder engagement, cross-functional collaboration, and presentation/facilitation, with domain expertise in Retail, Automotive, and Operations
- **Multilingual:** German (native), Turkish (native), English (fluent), Spanish (elementary)

CERTIFICATIONS

Business Analysis & Data Analytics

- IIBA Certified Entry Certificate in Business Analysis (ECBA)
- IREB Certified Professional for Requirements Engineering (CPRE-FL)
- Northwestern University 101: Leading with Analytics

Project Management & IT Service

- PMI Certified Associate in Project Management (CAPM)
- PRINCE2 Foundation
- ITIL 4 Foundation

Agile & Design Thinking

- Scrum Certified (Professional Scrum Master I (PSM I), Scrum Product Owner (PSPO I))
- Enterprise Design Thinking Practitioner

Cloud & Technical

- AWS Certified (Solutions Architect, Developer, Cloud Practitioner)
- Microsoft Azure Fundamentals